Persevering Through the Pandemic

ARCHS’ FY 2021 Community Impact Report

July 1, 2020 - June 30, 2021 Stories & Results
Dear Partners,

Over the past 20 months we have spent countless hours in front of our computer/tablet/phone screens. We have all pivoted to do what is necessary to best serve our clients.

In this year's Community Impact Report, ARCHS is proud to document the hard work and perseverance of our funded partners. In FY 2021, our collective efforts ensured more than 64,000 under-resourced St. Louisans had access to pivotal human service programs and services during difficult times.

As the pandemic continues, ARCHS remains steadfast in its efforts to secure funding and resources to enhance our funded programs.

In FY 2022, we remain diligent in our joint efforts to navigate - and adjust to - ever-changing situations.

Thanks to all of our partners for your ingenuity and compassionate commitment.

Warm regards,

Wendell E. Kimbrough
Chief Executive Officer
As the pandemic continues, ARCHS and its funded partners are making a significant impact on the delivery of programs & services to the region's most under-resourced children & families.

FY 2021 highlights include:

### Partners
- Grants to 27 funded partners
- In-kind support from 450+ community partners
- Strategic focus on:
  - Child care, youth services, and workforce development

### Human Impact
- 64,148 St. Louisans served
- $33.4 million total investment
- $530.02 investment per person served
- 26,423 volunteer hours provided

### Economic Impact
- $33.4 million investment
  - $13.6 million in grants issued
  - $19.8 million in added funds and resources
  - $17 to $1 ratio
  - For every $1 of base funding by the state of Missouri, ARCHS leveraged an additional $17

### Strategic Technical Support
- 39,520 staff hours provided to funded partners
  - 1,300+ reports and invoices analyzed
  - 78 contracts managed
  - 23 scorecards monitored

### Learning Opportunities
- 17,283 participants in ARCHS’ sponsored virtual meetings/trainings
  - 154,713 minutes of virtual meetings/trainings
  - 91% of participants completing surveys indicated ARCHS’ virtual meetings & trainings provided new information that improved their knowledge and confidence in the topic
Input

Summer 2021 survey completed by 24 of ARCHS’ 27 funded partners.

Funded Partner Input

- 96% indicated the support they received from ARCHS provided a moderate/major benefit to their funded program
- 92% indicated they were able to achieve most/all the outcomes outlined in their grant
- 92% indicated their partnership with ARCHS had a major/moderate effect on the quality of their funded program
- 88% indicated their partnership with ARCHS had a major/moderate impact on their clients’ experience receiving services
- 88% reported monthly contact or more with ARCHS, with 25% reporting twice-monthly contact and 33% reporting contact on a weekly or more frequent basis for strategic technical assistance

Sampling of Commentary

“We really appreciated the relationship with the (ARCHS) program staff to work collaboratively to meet the objectives of the grant despite setbacks or challenges.”

“Within the past program year, we have all been challenged with operating within pandemic guidelines. Our experiences with ARCHS have been positive, and we do appreciate their guidance in this partnership.”

“Keep the communication flowing and open. You (ARCHS) do a great job with this, and it is so important for us to have this with our partners.”

“The funding is wonderful and the support and oversight that is provided by ARCHS makes us a better operator. Working in the partnership has enhanced our capacity to fulfill the agreements with have with other funders.”
In January 2021, ARCHS surveyed its funded partners to learn how they adjusted their operations to best serve client needs during the pandemic. Feedback included:

Impact
- 32% experienced a temporary closure
- 100% modified the services they offered
- 91% invested in and applied new technology
- 86% made flexible work arrangements with staff
- 41% made changes to the layout of their facilities
- 82% indicated that ARCHS’ support had assisted them during the pandemic

Sampling of Commentary
- “ARCHS provided flexibility in delivery of services. Consistent check in and support from agency rep. Offering additional supports when needed or requested.”
- “As always, ARCHS staff have been a tremendous resource for our staff and have been flexible on how we provide services. This has been essential to continuing our supports in a safe manner.”

Safety PPE Supplies
- ARCHS secured funding from the Missouri Department of Social Services to provide personal protective equipment (PPE) supplies to assist its network of 29 funded after school programs that hosted a hybrid of in-person and virtual activities.
Independent auditors have given ARCHS an “unmodified” or “clean” audit for the 20th consecutive fiscal year. ARCHS’ FY 2021 (July 1, 2020 - June 30, 2021) financial audit was reviewed and approved by ARCHS’ Board of Directors at the December 8, 2021, meeting.

Issuance of “unmodified” means an auditor, upon review of an organization’s financial statements and accompanying notes, concluded that the financial statements and accompanying notes are presented fairly, conform to generally accepted accounting principles, and fairly represent the true financial picture of the organization.

For the 11th consecutive year, ARCHS has also successfully completed a federal 2 CFR 200 audit (formerly called an A-133 audit) for its work with federal funding. A 2 CFR 200 audit is required for any organization that expends more than $750,000 in one year from federal government funding.

“ARCHS’ 20 years of noted sound financial stewardship is a testament to our steadfast commitment to enhance initiatives that improve the lives of children and families facing disparities and disadvantages in St. Louis’ most resource deprived communities,” said ARCHS’ Chief Executive Officer Wendell Kimbrough. “ARCHS carefully and purposefully balances its strategic fiduciary and human service program responsibilities focusing on disrupting generational poverty.”

During FY 2021, ARCHS had a $33.4 million impact on the region. Within that number, $13.6 million were grants, and $19.8 million were funds/resources secured by ARCHS’ funded human service programs.

The FY 2021 audit also highlighted that ARCHS’ “administrative overhead” costs were only 12.3 percent, which is below the national average of 25 percent as calculated by the national United Way and other philanthropic groups.

This means that 87.7 cents out of every dollar ARCHS manages goes to the delivery of human service programs that annually serve nearly 68,000 St. Louisans facing disparities and disadvantages. The remaining 12.3 cents provides strategic business consulting and professional development services that assist in the management and evaluation of these vital local programs.

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**Funders**

- Family and Community Trust (FACT)
- Kids Vision for Life-St. Louis donors
- Missouri Department of Corrections
- Missouri Department of Health and Senior Services
- Missouri Department of Social Services
- Missouri Reentry Conference sponsors
- Saint Louis MHB

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**Audit**

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- Alive & Well Communities
- America Works of Missouri, Inc.
- Better Family Life
- Big Brothers Big Sisters of Eastern Missouri
- Boys & Girls Clubs of Greater St. Louis
- Bridging Families to Communities
- Crime Victim Center
- Educare
- Employment Connection
- EnTeam
- Fathers & Families Support Center
- Foster & Adoptive Care Coalition
- Gene Slay’s Girls & Boys Club of St. Louis
- Health Literacy Media
- Infant Toddler Specialist Network
- Kids Vision for Life – St. Louis
- Mark Twain Community Resource Center
- Mission: St. Louis
- Northside Youth and Senior Service Center, Inc.
- Operation Food Search
- Provident Behavioral Health
- St. Louis Agency on Training and Employment
- St. Louis Arc
- Stray Dog Theatre
- United 4 Children
- Unleashing Potential
- Urban League of Metropolitan St. Louis, Inc.
Early Childhood & Parenting Initiatives

ARCHS’ funded early childhood and parenting initiatives navigated the pandemic by offering new virtual programming, technical assistance, and family/parent check-ins. FY 2021 highlights include:

Annie Malone Children & Family Services
- 68 families served in Parent Advocate program
- 82% of families remained intact
- 58% showed increase in Daily Living Assessment scores
- 93% exceeded positivity & safety goals
- 60 trainings conducted with 100% reporting increased knowledge goal

Educare
- 1,257 site visits with 102 child care providers
- 149 trainings held
- 84% met quality improvement goals
- 95% exceeded checklist goals

Foster & Adoptive Care Coalition
- 81% connected with kin
- 73% matched
- 89% maintained or improved well-being
- 76% in stable in home placements
- 198 professionals trained with 97% reporting increase in knowledge

Infant Toddler Specialist Network
- 18 childcare providers served
- 91 relationship based trainings & 50 targeted trainings conducted
- 233 DHSS clock hours provided
- 91% of participants reported increase in knowledge
- 100% exceeded post-assessment ITERS score goals

St. Louis Arc
- 891 home visits & 295 virtual visits with 110 families in Capable Kids program
- Average of 466 pieces of equipment loaned monthly
- 10 family workshops & 49 family activities conducted
- 100% of families reported exceeding health & development goals

Trainings
- January 2021: ARCHS’ Business Planning, Budgeting & Taxes Webinar addressed how COVID-19 deductions, loans, & time/space percentage affected tax preparations
- November 2020 and April 2021: ARCHS’ Trauma Training Webinars for Early Childhood Professionals through ARCHS’ Neighborhood Healing Network
ARCHS’ funded school age initiatives addressed the impact of school closings and virtual classrooms and offered summer programs to target learning loss associated with the pandemic. FY 2021 highlights include:

**School-Age Initiatives**

After School
- 1,370 youth served at 29 locations and benefitted from 17,826 program activities
- 100% of programs pivoted to offer virtual activities
- 86% of parents & staff reported medium/high program quality
- 95% of youth rated their conflict resolution abilities higher after specialized program activities
- 88% of youth learned something new about nutrition
- 100% of parents reported learning about engaging children in healthful behaviors

Big Brothers Big Sisters of Eastern Missouri
- 8,391 youth enrolled in ABCToday program
  - 81% missed fewer than 17 days
  - 99% moved to next grade level
  - 99% did not become teenage parents
- 530 youth enrolled in Fatherhood Prevention Program
  - 25 volunteer trainings held
  - 97% avoided risky behaviors

Fathers & Families Support Center
- 65 youth enrolled in Community Mentoring program
  - 79% avoided recidivism
  - 100% received referrals for support services
  - 100% reported learning something new

Hopewell
- 160 youth provided case management in Saint Louis Public Schools
- 80% showed increase in Daily Living Assessment scores
- 99% avoided suspensions
- 100% of teachers/staff satisfied with ability to develop treatment plans

Kids Vision for Life
- 108 schools served
- 9,478 screenings conducted
- 1,992 exams completed
- 1,946 glasses given

Mark Twain Community Resource Center
- 121 youth supported at Lyft for Life Academy
- Completed trainings on: college applications, scholarship applications, resume writing, employment applications, & ACT prep
- 93% of youth reported they will apply the knowledge gained to enhance their plans for life after high school
- 12 youth awarded scholarships including - Saint Louis University, Washington University in St. Louis, & Webster University

Trainings
- April 2021: ARCHS’ Trauma Training Webinar for Youth Development Professionals through ARCHS’ Neighborhood Healing Network
Family Support Initiatives

ARCHS' funded family support initiatives dealt with the complexities the pandemic brought to workforce development and public safety efforts. FY 2021 highlights include:

SWIFTE: Employment Connection, Mission: St. Louis, Urban League of Metropolitan St. Louis
- 173 participants enrolled in the SWIFTE program
- 32 placed in subsidized employment & 10 transitioned to un-subsidized employment
- 103 placed in un-subsidized employment
- Average hourly wage of $14.04

Urban League of Metropolitan St. Louis
- 384 participants enrolled in Save Our Sons program
- 99% graduated
- 12% earned credentials/certifications
- 194 employed
- Average hourly wage of $13.02
- $177,948 in child support payments generated

Workforce Impact
- Despite the challenges of the pandemic, ARCHS' workforce development initiatives garnered employment for 492 individuals at an average hourly wage of $13.53 per hour (with pay ranges up to $19 per hour) As well, more than $1 million in child support payments was generated.

Better Family Life
- 318 participants enrolled in Intergenerational Poverty program
- 78 employed
- Average hourly wage of $14.23
- 53 participants remained employed 90+ days

Bridging Families to Communities & Beyond
- 33 participants enrolled in Operation Re-Start program
- 85% graduated
- 76% earned credentials/certification
- 23 employed
- Averaged hourly wage of $12.89

Fathers & Families Support Center
- 71 participants enrolled in Parenting in Partnership program
- 6 classes held, 56% of participants graduated
- 11 employed
- 100% of participants reported satisfaction with program

St. Louis Agency on Training & Employment
- 40 participants enrolled in Judicial Circuit Courts program
- 24 participants employed
- Average hourly wage of $13.80
- 60% of participants making child support payments
- $332,699 in child support payments generated

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ARCHS launched the Neighborhood Healing Network (NHN) in August of 2020 with funding provided by the Missouri Department of Social Services (Victims of Crime Act/VOCA). This new initiative utilizes a multi-partner approach to effectively coordinate referrals to victim and social services agencies for crime victims that have historically been underserved.

Year One: Proof of Concept
- 390 victims of crime served and provided with a combined 667 acted upon referrals to crime victim support/social service agencies
- 92% reported a positive experience accessing NHN services and 76% recommended NHN services to others
- 80% increase in referrals to St. Louis’ Crime Victim Center
- 30 trauma education workshops conducted for NHN staff, community residents, and sector professionals

Clients Experienced More than one Type of Victimization
- 153 - community violence
- 131 - domestic/family violence
- 122 - adult physical assault
- 71 - survivors of homicide
- 33 - vehicular victimizations

Services Provided
- 130 - relocation assistance
- 84 - emergency financial assistance
- 71 - individual counseling
- 63 - transportation assistance
- 23 - legal counsel
- 20 - assistance applying for public benefits
- 14 - childcare assistance
- 12 - emergency shelter
- 8 - transitional housing
- 3 - crime victim compensation applications

Trainings
- 877 hours for NHN staff
- 23 community workshops with 311 participants
- 5 professional sector workshops (early childhood, faith-based, workforce, & youth development) with 436 participants

Community Partners
- Alive & Well Communities
- Better Family Life
- Boys and Girls Clubs of Greater St. Louis
- Crime Victim Center
- Fathers & Families Support Center
- Mission: St. Louis
- Urban League of Metropolitan St. Louis
- Social Work interns provided by:
  - Saint Louis University
  - Southern Illinois University-Edwardsville
  - University of Missouri-St. Louis
  - Washington University in St.Louis
Community Engagement

Environmental Action

- In September 2020, the U.S. Environmental Protection Agency (EPA) announced the completion of the site cleanup at the Carter Carburetor Superfund Site in North St. Louis. The property was then donated to ARCHS' funded partner - Boys & Girls Clubs of Greater St. Louis. The site will include a youth golf training and sports facility featuring miniature golf, disc golf, walking courses, and golf internships.

- In recent years, ARCHS played a significant role in communicating with the EPA. In 2007, the EPA granted ARCHS $100,000 to help area residents and businesses learn how to safely dispose of hazardous waste. This led ARCHS to emphasize to the EPA the importance of the Carter Carburetor Cleanup Project and the need to create a healthier environment for families in the area.

- ARCHS' voice along with many others, finally turned to action as the EPA began the $35 million site cleanup in 2013. The project was deemed critical for completion in 2017, and completed in 2020.

Health Literacy

- In FY 2021, ARCHS’ funded partner Health Literacy Media provided expertise to the Missouri Department of Social Services (DSS) to improve the understanding of complex health-related documents and materials for DSS staff and general public:
  - 158% improvement in plain language scoring of DSS materials
  - 14 videos produced
  - 7 webinars hosted with 90% of participants reporting they gained new knowledge
  - 12 advocacy feedback sessions conducted
Professional Sector Trainings

In FY 2021, ARCHS served as the strategic manager of leading state and regional professional development programs that focused on key health, public safety, and workforce topics.

October 2020 Missouri Reentry Conference
- 6 day virtual event
- 25 presenters
- 406 registered
- 563 Zoom minutes
- 1,159 live views
- 381 unique viewers
- 291 recording views
- 454 surveys completed
- First virtual

April 2021 St. Louis Alliance for Reentry Summit
- 3 day virtual event
- 16 presenters
- 319 registered
- 432 Zoom minutes
- 482 live views
- 238 unique viewers
- 153 surveys completed
- First virtual

June 2021 Harm Reduction Conference
- 3 day virtual event
- 23 presenters
- 771 registered
- 516 Zoom minutes
- 849 live views
- 509 unique viewers
- 422 surveys completed
- 315 recording views
- First annual event
Board of Directors

- Sherrie Wehner, Executive Strategist, Wehner Marketing Group (Board Chair)
- Karen Aroesty, Founder, Aroesty Allied
- Maggie Cole, Continuous Improvement Consultant
- Carlos Dunlap Beard, Vice President Business Development, Clarus Commerce
- Clifford Franklin, President, FUSE3 Advertising
- Roberta J. Gibson, Commercial Relationship Manager, Region's Bank
- William H. Hobson, Partner, Summers Compton Wells
- Bishop Michael Jones, Senior Pastor, Friendly Temple Missionary Baptist Church
- Donna A. King, Regional Administrator/Eastern Region Probation and Parole, Missouri Department of Corrections
- Stephanie Lewis, Vice President, FPM Communications
- Charles “Matt” Matthews, Corporate Development, Acuity Eyecare
- John Parker, Senior Director Communications and Human Resources, Evolution St. Louis
- Dr. Joylynn Pruitt-Adams, Acting Superintendent, Riverview Gardens School District
- Lt. Col. Ronnie Robinson, Deputy Chief, St. Louis Metropolitan Police Department
- Jacqueline Wellington, Co-Founder and Managing Partner, Community & Economic Development Solutions
Staff

Senior Leadership Team
- Wendell E. Kimbrough, Chief Executive Officer
- Sheryl Mitchell, Chief Financial Officer
- Steven Brawley, Executive Vice President
- Amber Donnelly, Vice President of Early Childhood & Parenting Initiatives
- Les Johnson, Vice President of Family Support Initiatives
- Katrina Peoples, Vice President of School Age Initiatives
- Brandi Smith, Senior Director of Human Resources & Administrative Services

Initiatives Management Team
- Matthew Bozada, Infant Toddler Specialist
- Alexis Burnett, Director of Family Support Initiatives
- Laquisha Cooper, Director of School Age Initiatives
- Gail Dickson, Director of Family Support Initiatives
- LaDonna Ellis, Director of Early Childhood & Parenting Initiatives
- Amy Flesher, Director of Early Childhood & Parenting Initiatives
- Shantell Goldsby, Director of Early Childhood & Parenting Initiatives
- Adrienne Humphries, Director of Early Childhood & Parenting Initiatives
- Emily Johnson, Director of School Age Initiatives
- Antona Jones, Director of School Age Initiatives
- Diane Page, Director of School Age Initiatives
- Brittany Radford, Director of Family Support Initiatives
- Scott Rhoden, Director of Family Support Initiatives
- Jennifer Saitz, Infant Toddler Specialist
- Andrea Walton, Director of Early Childhood & Parenting Initiatives

Initiatives Support Team
- Lauren Buchanan, Communications Specialist
- Dr. Courtney Dowdall, Director of Evaluation & Research
- Eric Monroe, Director of Information Technology Services
- Katherine Naylor, Manager of Purchasing Services
- Tiffany Reichenbacher, Director of Events & Engagement
- Raven Stanton, Receptionist
- Sharice Yates, Executive Administrative Assistant
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